



Hailsham
TOWN COUNCIL

FOR IMMEDIATE RELEASE:

Hailsham Post Office to Remain Open During Coronavirus Pandemic

24 March 2020

Hailsham Town Council has moved to assure residents that the town centre post office will remain open for as long as it can during the coronavirus outbreak, as an essential service to the local community.

The post office, located at 10 High Street, will offer limited services until further notice and will be open at a revised time of 10am-2pm from Monday to Saturday.

Currently, lottery tickets will not be available to purchase and all non-essential posting (e.g. eBay, Amazon and other online stores) are not permitted. Additionally, the 'Drop & Go' service will not be available for the time being and there will be two counters/serving positions provided at any one time.

Post office manager Christine Holversen said: "I'm happy that the post office will remain open for as long as possible during this very challenging time. Although services are fairly limited as a consequence of the Coronavirus and will be for the foreseeable future, we are able to assist with essential post office services only."

Unfortunately, I won't be able to serve at the post office during the Covid outbreak as, being a diabetic, I'm classed as vulnerable to the virus. However, I look forward to seeing our customers again soon hopefully!"

"It is our duty as a parish council to look after the health, safety and wellbeing of customers and staff at our post office premises," said Town Mayor and Chairman of Hailsham Town Council, Cllr Paul Holbrook.

"This is a very challenging time for us all, and we are trying to balance the public's access to required services and properties with the need to promote public safety by reducing social interaction, which can spread the Coronavirus."

"I'd like to take this opportunity to thank the public for their understanding of these necessary precautions as we take every step possible to ensure their wellbeing and safety - and that of our members and staff."

Quote from Nick Read, Chief Executive of the Post Office Group

"We know how important Post Office branches are to our customers. And we, alongside our postmasters and branch colleagues, are doing all that we can to keep our branches open so that we can continue to provide our products and services to you and your communities.

At the moment, the majority of our branches are open as usual and our supply chain is running as normal. Our priority is to keep our customers, postmasters and colleagues safe and healthy. We have advised everyone working in our branches to practice good hand hygiene and we ask that our customers do the

same, as well as maintaining a sensible distance between other customers and our colleagues.

We will keep you updated as the situation evolves. But please rest assured that we're doing everything we can to support our customers, communities, postmasters and colleagues through this challenging time."

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