

HAILSHAM AND POLEGATE LOCALITY - TRANSPORT FOR WHEELCHAIR USERS

PUBLIC TRANSPORT		
Stagecoach Tel: 01323 418068 Email: southeast.enquiries@stagecoachbus.com Web: www.stagecoachbus.com	Accessible	All buses in the Hailsham and Polegate areas are accessible. CPT Mobility Scooter passes are available following on-bus safety training.
Cuckmere Buses Tel: 01323 870920 Email: info@cuckmerebuses.org.uk Web: https://www.cuckmerebuses.org.uk/	Accessible	All services are run by low floor easy access buses. If a wheelchair user cannot transfer to a bus seat, then they can call 24 hours in advance and the bus will be configured to accommodate their wheelchair.
Compass Tel: 01903 690025 Email: office@compass-travel.co.uk Web: https://www.compass-travel.co.uk/	Accessible with restrictions	All buses accept manually propelled wheelchairs and small battery operated ones. Unable to carry mobility scooters and larger wheelchairs. There are accessible ramps on all buses.
Southern Rail Tel: 0800 138 1016 Email: myjourney@southernrailway.com Web: https://www.southernrailway.com/travel-information/travel-help/assisted-travel	Accessible in one area (Polegate only)	Assisted travel helpline open every day from 7.00am to 10.00pm, except on Christmas Day. Provides advice about accessibility on trains and at any Southern Rail station. 24 hour notice is recommended to give time for the right arrangements to be made.
COMMUNITY AND PATIENT TRANSPORT		
Access to Healthcare Hailsham Tel: 01273 517332 Email: info@access2healthcare.org Web: http://www.access2healthcare.org/south.html	Not accessible	Non-emergency patient transport scheme for people who need to visit their doctor or nurse at the surgeries in Hailsham and Herstmonceux. Transport provided by volunteers in their own cars. No access for wheelchair users.
British Red Cross Transport Service Tel: 01903 207191 Email: transportwestsussex@redcross.org.uk Web: http://www.redcross.org.uk/What-we-do/Health-and-social-care/Independent-living/Transport-support	Not accessible	Transport support for medical appointments and essential daily needs. No access for wheelchair users in East Sussex. Transport provided by volunteers in their own cars.

<p>Non-Emergency Patient Transport Service (NEPTS) Tel: 0300 123 9841 Email: PTSSussexQ&A@scas.nhs.uk Web: http://www.scas.nhs.uk/our-services/non-emergency-patient-transport-service/</p>	<p>Accessible</p>	<p>Provides transport for treatment for patients who have a medical reason for not being able to travel by another method. Patient Transport has eligibility criteria to ensure that resources are focussed on those who need the service most. Patients need to have been registered for their first journey either by calling the Eligibility line (0300 123 9841), by their GP practice or Healthcare Provider.</p>
<p>Polegate Dial a Ride Tel: 01273 517332 Email: Info@ctla.org.uk Web: http://www.ctla.org.uk/dial-a-ride/</p>	<p>Accessible in one area (Polegate only)</p>	<p>Accessible to wheelchair users. 9-4pm Tuesdays to and from anywhere in the Polegate and Willingdon area, and Fridays to anywhere in Polegate and Eastbourne. £2.50 per single journey. NB This information is not on the CTLA website. An information leaflet for the Eastbourne and Polegate service is available on request.</p>
<p>WHEELCHAIR ACCESS TAXIS</p>		
<p>C and C Tel: 01323 849047 Email: contact form on website Web: http://www.cc-taxis.co.uk/</p>	<p>Accessible</p>	<p>Based in Hailsham. One vehicle available that can take any type of wheelchair without folding. A contract for school travel means that term-time availability available is between 9am and 2:30pm. Needs a few days' notice to ensure availability. Tuesdays and Fridays are the best days. Set fare or metered from pick up point.</p>
<p>Hail a Cab Tel: 01323 849 888 Email: hail_a_cab@yahoo.co.uk Web: https://www.amberstonelimousine.co.uk/</p>	<p>Accessible</p>	<p>Based in Hailsham. One vehicle available that can take any type of wheelchair without folding. A contract for school runs travel means that term-time availability is between 9.30am and 2pm. Needs at least 24 hours' notice to ensure availability, preferably more. Metered with £5 out of charge rate if outside Hailsham. Can give indicative costs at point of booking.</p>

<p>Specialist Accessible Services Tel: 07885 744725 Email: Hurst.mill23@btinternet.com Web: no website</p>	<p>Accessible</p>	<p>Based in Eastbourne. One vehicle available that can take any type of wheelchair without folding. A 15 seat bus, which is licensed for 6 wheelchairs and 3 seated, or any derivative of. Run on a daily basis as 9 seated plus 4 wheelchairs. Larger wheelchairs and electric wheelchairs can be accommodated.</p> <p>A contract for school travel means that term-time availability is between 9am and 2:20pm, then after 3:45pm.</p> <p>Prefers as much notice as possible. Will seek to cover a job through other providers if not available.</p> <p>Set fares with quotations provided at time of booking.</p> <p>The owner and driver Adrian Attwater is a sole operator. Callers are asked to leave a message on his answerphone and he will return the call as soon as he can.</p> <p>Also offers a wheelchair and scooter recovery service.</p>
<p>Wheelchair Transport Service (WTS) Tel: 01323 400429 Email: info@wts-sussex.co.uk Web: http://www.wtsplus.co.uk/</p>	<p>Accessible</p>	<p>Based in Eastbourne. Specialises in wheelchair accessible transport. Vehicles all have large tail lifts and can accommodate almost all wheelchairs and occupants.</p> <p>Although some vehicles are used for regular contracts for school travel, WTS have spare vehicles and are available at any time.</p> <p>Vehicles are in demand and advance booking is strongly recommended.</p> <p>Charging is from the base in Eastbourne and is on a job by job basis. Polegate would be a minimum of £20 plus vat (£24) and Hailsham £30 plus vat (£36) per journey. If driver has to wait and return there may be additional waiting time, which may cost less than two separate journeys.</p>
<p>720 Taxis Tel: 01323 720720 Email: info@720taxis.com Web: http://eastbourneandcountrytaxis.co.uk/</p>	<p>Accessible with restrictions</p>	<p>Based in Eastbourne and Polegate.</p> <p>Provides wheelchair accessible services but unable to carry larger electric wheelchairs.</p> <p>Contracts for school travel and care facilities mean that the best times to book are between 10:30am and 2pm.</p> <p>Advance booking is recommended.</p> <p>Metered with charge from Eastbourne or Polegate if travelling out of area.</p>

TRAVEL SUPPORT		
<p>Attendance Allowance Tel: 0800 731 0122 Web: https://www.gov.uk/attendance-allowance</p>	<p>Age 65 and above</p>	<p>Helps with extra costs for people who have a disability severe enough that to need someone to help look after them.</p> <p>Daily living - standard rate £55.65 Daily living - enhanced rate £83.10</p> <p>No mobility element – see section on Personal independence payment mobility.</p>
<p>Blue Badge Tel: 01323 464244 Email: contact form on website Web: https://www.eastsussex.gov.uk/socialcare/transport/blue-badge-guide/apply/</p>		<p>Drivers or passengers with a permanent and substantial disability that affects their ability to walk you may be eligible for a disabled parking badge (Blue Badge) to help them park closer to where they want to go.</p>
<p>Disabled Person's Bus Pass Tel: 0300 33 09 471 Email: concessionarytrave@eastsussex.gov.uk Web: https://www.eastsussex.gov.uk/roadsandtransport/public/concessionaryfares/buspass/disabled/</p>		<p>The disabled person's bus pass is for people of fare paying age who live in England with a qualifying disability.</p>
<p>Healthcare Travel Costs Scheme (HTCS) Tel: 0300 330 1343 Web: https://www.nhs.uk/NHSEngland/Healthcosts/Pages/Travelcosts.aspx</p>		<p>People referred to hospital or other NHS premises for specialist NHS treatment or diagnostic tests by their doctor, dentist or another health professional may be able to claim a refund of reasonable travel costs.</p>
<p>Motability Tel: 0300 4564566 Email: contact form on website Web: https://www.motability.co.uk/ Charity Web: https://www.motability.org.uk/about-charity/who-we-help/</p>		<p>People with disabilities can lease a car, scooter or powered wheelchair in exchange for their mobility allowance. Motability may be able to provide charitable grants to disabled people who would otherwise be unable to afford the vehicle, adaptations or driving lessons they need.</p>

<p>Personal Independence Payment (PIP) Tel: 0800 917 2222 Web: https://www.gov.uk/pip</p>	<p>Age 18- 64</p>	<p>Help with some of the extra costs caused by long term ill-health or disability.</p> <p>Daily living - standard rate £55.65 Daily living - enhanced rate £83.10</p>
<p>PIP mobility Tel: 0800 917 2222 Web: https://www.gov.uk/pip</p>	<p>Age 18 and above with restrictions</p>	<p>Help with some of the extra costs caused by long term ill-health or disability.</p> <p>Mobility - standard rate £22.00 Mobility - enhanced rate £58.00</p> <p>No first time applications from age 65.</p>
<p>TRUST FUNDING</p>		
<p>Alchemy Charitable Trust Address: Redshield Business Solutions, Suite 3, 1-3 Warren Court, Park Road, Crowborough, East Sussex TN6 2QX Email: enquiries@alchemyct.org Web: http://alchemyct.org/</p>	<p>Provides financial grants to families and individuals living in Sussex and West Kent who are facing exceptional need. Applicants need to have the support of a professional, such as a social worker ,health worker, minister of religion, police officer, teacher or Citizens Advice worker. Please note: The trust does not give grants for anything that statutory sources should provide.</p>	
<p>Elizabeth Finn Fund Address: Elizabeth Finn Fund, Hythe House, London W6 7NL Web: https://grants-search.turn2us.org.uk/grant/elizabeth-finn-fund-12777</p>	<p>Provides one-off and recurring grants for people who are British or Irish and have a professional or similar background or connection, and their dependants.</p>	
<p>Mrs A Lacy Tate Trust Tel: 01323 411020 Address: Heringtons, 39 Gildredge Road, Eastbourne, East Sussex BN21 4RY Web: https://grants-search.turn2us.org.uk/grant/the-mrs-a-lacy-tate-trust-15085</p>	<p>Grants given to individuals in financial need living in East Sussex. Apply in writing.</p>	

<p>Talisman Charitable Trust Address: Basement Office, 354 Kennington Road, London SE11 4LD Web: http://www.talismancharity.org</p>	<p>A small charity and fund that helps individuals in the UK who are on a low income and are "going short". Grants are generally given to support education, health, housing, disablement or disability. Apply in writing. Applications need to be made on behalf of clients by a local authority, another charity or a non-profit organisation, such as the Citizens' Advice Bureau.</p>
<p>Turn2Us Web: https://grants-search.turn2us.org.uk/</p>	<p>National charity that helps people in financial hardship to gain access to welfare benefits, charitable grants and support services.</p>

Alison Sorlie, Locality Link Worker, Hailsham and Polegate

23 March 2018