

Press Release

New Call-out Number For Urgent Repairs To Town Council Property

The telephone number for Hailsham Town Council's 24-hour phone line whereby residents can request an urgent repair for town council-maintained buildings and grounds has changed.

The new number to call, if an urgent repair is needed outside of office hours, is **07743 763923**.

The direct access facility is available out of normal working hours (before 9.00am and after 5.00pm and for 24 hours during weekends and bank holidays).

This service is provided to deal with genuine urgent repairs to Town Council-maintained properties and grounds, which arise when the council offices are closed.

Hailsham Town Clerk John Harrison said it is the Town Council's responsibility to have an urgent repair contact number in operation for residents: "Whilst the Town Council hopes that defects to the properties it owns or maintains considered likely to cause injury to residents would never occur, like all other local authorities, we are prepared to take action to resolve such situations to the best of our ability when they arise."

The areas covered under the 24-hour call-out service are as follows:

- **RECREATION GROUNDS, PARKS & PLAY AREAS**

South Road; Stroma Gardens; Carpenters Way; Quinnell Drive; Battle Road; Maurice Thornton; Ersham Road Triangle; Hailsham Country Park; Common Pond; Western Road Recreation Ground

- **ALLOTMENT SITES**

Battle Road; Station Road

- **COUNCIL-OWNED AND MANAGED PROPERTY**

Town Council Offices (Inglenook); Citizens' Advice Bureau; Cricket Pavilion; Square Youth Café/Infopoint; Hailsham Cemetery (buildings) (Ersham Road); Maurice Thornton Pavilion (Eastside Youth Cafe)

For non-emergencies, residents are advised to call back during office hours on the main reception number, 01323 841702.

Any incidents of anti-social behaviour, vandalism and similar activities should be reported to the police direct on 101.

<Ends>

For all enquiries relating to this press release, contact:

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